

## Tariffs and Effluent Charges Workshop

24 February 2004, Baden, Austria

## AGENDA

Draft - 22/02/2005

Time	Workshop Segment / Presentation Topics / Activities	Speaker(s) / Moderator
8:30	Introduction (History of the Project, Purpose of the Workshop, Outline of the Day and Expectations of Participants and the Workshop)	Ivan Zavadsky
8:50	<ul> <li>Overview of Tariff and Effluent Charges Project and Initial Reform Proposals</li> <li>Process – national profiles and case studies; system accounts; net benefits criteria</li> <li>Some first principles: transboundary pollution in context, Water system status and goals, Roles of tariffs and effluent charges</li> <li>The importance of: Coordination, Practical implementation, Burdens on customers</li> <li>Reform bundles for consideration: Tariffs designs, Billing and collection systems, Tariff levels and locally financed investment, Effluent charge design</li> </ul>	Glenn Morris / Ivan Zavadsky
9:30	Introduction of Participants <ul> <li>Participants self- introduction</li> <li>Opportunity to make initial comment on the reform proposals</li> </ul>	Glenn Morris
10:15	Break - Coffee and Tea	
10:30	<ul> <li>ASTEC model – Description and Use</li> <li>Overview</li> <li>Data Organization and Requirements</li> <li>Scenarios Development</li> <li>Possible applications: investment and financial planning and policy impact analyses.</li> </ul>	Andras Kis / Glenn Morris
11:15	<b>Report from Karlovac, Croatia:</b> Issues and challenges, Policies Adopted, Plans for the future – including reforms at the local and national level	Mr. Kresimir Veble / Glenn Morris
11:50	<b>Report from Transdanubian Regional Waterworks, Hungary:</b> Issues and challenges, Policies Adopted, Plans for the future – including reforms at the local and national level	Mr. Laszlo Csuport / Andras Kis
12:25	Charge to Participants: <ul> <li>What reforms to promote?</li> <li>How to promote them?</li> <li>Coordination with ministries? Communities? Assistance programs?</li> </ul>	Ivan Zavadsky
12:40	Lunch	

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14:00	<ul> <li>Phase 2 Plans</li> <li>Phase 2 framework: Reform proposal dissemination, Case study update, Demonstration project,</li> <li>Questions</li> </ul>	Glenn Morris / Ivan Zavadsky
14:30	Discussion – Tariff Bundle 1 / Tariff redesign: <ul> <li>fixed charges</li> <li>cost-of-service based tariffs</li> <li>book keeping</li> <li>performance audits</li> </ul>	Participants / to be determined
15:15	Discussion – Tariff Bundle 2 / Collection and billing: > account collection, > variable service levels, > billing system, > community relations, > metering	Participants / to be determined
16:00	Break – Coffee and Tea	
16:30	Discussion – Tariff Bundle 3 / Tariff levels: > increases to support investment program, > fee accrual, > management capacity building, > economic regulation, > privatization	Participants / Ivan Zavadsky
17:15	Discussion – Tariff Bundle 4 / Effluent Charges > Effluent Charge: Link to effluent levels, Pollutants covered, Effluent charge rate, Use of effluent charge revenues	Participants / Ivan Zavadsky
18:00	Draft Recommendations on Tariff and Effluent Charge Reforms	Glenn Morris / Ivan Zavadsky
18:45	Closing the workshop	Ivan Zavadsky
19:30	Dinner	